



Neighbors Driving Neighbors

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USING OUR SERVICES:

GUIDELINES FOR COMMUNITY NEIGHBORS AND THEIR FAMILIES

Neighbors Driving Neighbors (NDN) is a 501(c) 3 nonprofit organization. NDN's mission is to enrich our communities by coordinating volunteer drivers who assist those who don't drive, so they can more easily remain in their homes. We provide service to residents of Vienna, Fayette, Mount Vernon, Belgrade and Rome.

WHOM WE SERVE

We offer services to older adults (generally those over 60 years old) and adults who are disabled, as well as their caregivers.

COST

There is no charge for our services. We welcome donations. We are funded with individual donations, bequests, small grants, and hold fund raising events. Without adequate funding we will not be able to continue this program.

VOLUNTEERS

Services are provided by volunteers, who give of their own time to help others. Volunteers are screened and trained. They are not reimbursed for mileage or time. They appreciate your thanks. They are kind and caring people who want to help their neighbors. They are pledged to keep confidentiality.

Please call if you have any problems or do not feel comfortable with a particular volunteer or if you would prefer a different volunteer in the future. We appreciate your input.

RELEASE FORMS

We ask that you sign a simple agreement form to receive volunteer services and that you provide an emergency contact and contingency plan should it be needed while you are with a volunteer.

TRANSPORTATION SERVICES

Please give as much advance notice as possible. All rides depend on volunteer availability. We request at least five business days' notice of your appointment, although we understand that this may not always be possible. The sooner your appointment is on our calendar, the more time we have to find a volunteer to help you.

Our volunteers use their own vehicles. We try to match volunteer and vehicle to your needs. **WE CANNOT DO LIFTING SO YOU MUST BE ABLE TO GET IN AND OUT OF A VEHICLE WITH MINIMAL ARM ASSISTANCE.** If you require a low vehicle or cannot use a step-stool, please let us know. If you use a wheelchair, please let us know if you need to take it with you.

Volunteers can escort clients in to appointments, can stay with them if requested, and can help with shopping and other errands. We provide transportation to medical appointments, hair appointments, the grocery store, recreation, exercise, socialization, and volunteering. We do not restrict transportation by type of destination or by income. Please let us know what you need so that we can help you if possible.

Please note: We cannot transport children unless they are accompanied by a parent or an adult responsible for their care.